

BOARD STATEMENT IN RESPONSE

Airservices' response to ANO Investigation into complaints about the introduction of new flight paths in Sunshine Coast (April 2020)

In May 2019, the ANO commenced an investigation into flight path changes at Sunshine Coast. The ANO's report was received on 30 April 2020.

Airservices has reviewed the ANO's report and accepted the two recommendations. In response to these recommendations, the following is noted:

- **Recommendation 1: Develop a framework for third party proposed changes** – This is agreed as necessary. A Third Party Proposed Changes Framework is planned for implementation by 30 September 2020.
- **Recommendation 2: Implement as soon as practicable a Post-Implementation Review (PIR) that considers community identified alternatives, provides an opportunity for genuine community input and applies the latest version of the National Operating Standards for Environmental Management of Changes to Aircraft Operations (AA-NOS-ENV-2.100)** - A PIR Terms of Reference (TOR) will be developed for discussion and agreement with the ANO by September 2020.

To complete the PIR, it is necessary to gather 12 months of post-implementation operational data to enable assessment of actual operation against the assessed impact. It is therefore anticipated this PIR will be completed not later than 18 months after runway opening.

It is noted and appreciated that the ANO's report recognises the effort made to accommodate the greater than expected public interest in the project through the hosting of additional engagement sessions, and also the positive feedback on the launch of the "Engage Airservices" interactive website tool in response to community requests.

Airservices thanks the ANO for providing this report and its recommendations.

25 June 2020

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